

# **WHERE LUXURY** MADE AFFORDABLE

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# ABOUT DEALCATION





**Dealcation** is a premium full-fledged travel service provider and an online eCommerce marketplace operating in the UAE. **Dealcation** offers exclusive deals in the UAE and Worldwide providing a onestop, one-click shop complete with luxury experiences, lifestyle services, travel management solutions and destination expertise.

**Dealcation** offers inclusive personalized services, travel management solutions and seamless travel experiences to corporate, travel partners and individuals and groups from worldwide hotel bookings, airline ticketing services, UAE and global visa assistance, organizing activities, themed holiday programs, and MICE in the region. **Dealcation** stands out in four strategic pillars in the industry and professionalism:

### Different Exclusive Authentic Luxury

#### Our Vision

To connect people in one community.

#### **Our Mission**

To deliver the best quality lifestyle activities, seamless travel experiences, and provide inclusive personalized services.

# DISCOVER UNITED ARAB EMIRATES





#### **SHARJAH**

Sharjah is the third largest of the seven emirates that make up the United Arab Emirates (UAE) and is the only one to have land on both the Arabian Gulf Coast and the Gulf of Oman. It is an emirate of contrasts where visitors can enjoy a holiday in the sun, discover traditional markets (souks) or visit modern shopping malls, explore the many heritage sites and museums, admire the majestic mosques, stroll around the lagoons, and experience the natural beauty of true Arabian deserts, mountains and seas

#### **DUBAI**

Dubai is a unique destination that is a dynamic business center and a tourist paradise, offering world-class attractions, shopping, fine dining and excellent hotels. From the timeless tranquility of the desert to the lively bustle of the souk, Dubai offers a kaleidoscope of attractions for visitors. The emirate embraces a wide variety of scenery in a very small area. Experience everything from rugged mountains and awe-inspiring sand dunes to sandy beaches and lush green parks, from dusty villages to luxurious residential districts and from ancient houses with wind towers to ultra-modern shopping malls.

#### **ABU DHABI**

Abu Dhabi is the nation's capital. From the city's famous Corniche to the Oasis City of Al Ain and the massive dunes of

the western

region's Empty Quarter desert in Al Gharbia, culture, history and adventure are encapsulated in this emirate. Experience the architectural prowess of the Sheikh Zayed Grand Mosque, enjoy the peace and tranquility of a stroll through Al Ain's cooling oasis, or marvel at the history of an emirate dotted with ancient forts and historic sites – several of which have been listed as official UNESCO World Heritage Sites.

#### AJMAN

There are plenty of promises for tourists and tourism in Ajman owed to its varied features of economic development while it positions itself for rapid growth. Tourist attractions are represented by the golden sandy beaches and the differing natural topography lying between mountains and flat sand. To top it off there are the precious historical treasures of Ajman Museum.

#### D UMM AL QUWAIN

The city is located on the peninsula of Khor Al Bidiyah, with the nearest major cities being Sharjah to the southwest and Ras Al Khaimah to the northeast. There are mangroves outside the city along the coast, with the local economy being largely fishing. There are numerous recreational activities in Umm Al Quwain; from sailing to skydiving. Don't miss to explore Umm Al Quwain's popular Waterpark, Dreamland Aqua Park.

#### FUJAIRAH

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The youngest of the Emirates and with all the natural scenic beauty it is ideal for those who are passionate about photography. Fujairah is the jewel of Arabia covered by sandy beaches. Home to some of the finest and charming beaches in the United Arab Emirates, Fujairah contains a wealth of natural and man-made treasures in its various mountains, caves and archaeological sites showcasing the rich Arab heritage.

#### **RAS AL KHAIMAH**

Ras Al Khaimah is a unique destination for visitors of all ages, thanks to its diverse landscapes and distinctive excursions that have enticed guests over the years. This rising emirate boasts beautiful and dramatic mountains, red sandy deserts and lush green plains indented by a series of creeks and lagoons. It has a rich heritage, dating back 5,000 years, which manifests in numerous historical sites, forts and abandoned villages.

### THE UAE MAP

# **KEY INFO ABOUT UAE**

# **GEOGRAPHY**

The United Arab Emirates are located in the eastern part of the Arabian Peninsula and extend along part of the Gulf of Oman and the Southern coast of the Persian Gulf. The entire country covers approximately 83.600 km2, which is similar in size to Austria, and the closest neighbours are Saudi Arabia to the West and South, Qatar to the North and Oman to the East.

# **CLIMATE**

UAE has a tropical desert climate, with year-round sunshine, blue skies and very little rain. The best time to visit is between October and April, when temperatures are pleasant and vibrant reaching 25-28\*C (77-82\*F) and is perfect for swimming and fun outdoor activities. The average temperature in summer during the months of June to September when temperature reach around 45\*C (113\*F).

# MONEY

The UAE currency is the dirham (AED/Dhs). Changing money is easy in the UAE with lots of money changers at the airport and in the shopping centers. Banks are also open Mondays to Saturday (closed on Sundays). The dirham exchange rates are pegged at AED 3.67 = USD 01.00; AED 4.58 = GBP 01.00; AED 3.88 = EUR 01.00.

# CULTURE

The official religion of UAE is Islam where you can find large number of mosques throughout the city. Arabic is the official language of the U.A.E. English, Urdu and Hindi are widely spoken. However, English is predominantly spoken and used.

# WEEKEND

The UAE weekend falls on Saturday and Sunday. Most businesses are open from 8am to 6pm, Monday to Saturday, while main malls are open from 10am to midnight, Monday to Thursday, and 10am to 1am, Friday to Sunday.

# LOCAL TIME

The UAE is 4 hours ahead of GMT during winter months and 3 hours ahead in the summer, during daylight saving.



# **OUR** TOUR ITINERARY



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|       | Dolphinarium Show         |
|-------|---------------------------|
|       | Dubai Frame               |
| eirah | Dhow Cruise Dinner Creek  |
|       | Dhow Cruise Dinner Marina |
|       | La Perle Show             |

|       | Ferrari World Abu Dhabi  |
|-------|--------------------------|
|       | Warner Bros Abu Dhabi    |
|       | Yas Waterworld Abu Dhabi |
| JM    | Global Village Tour      |
| rpark | Dubai Parks and Resorts  |
| -     |                          |

# **BURJ AL ARAB**

Best for Families | Couples | Groups | VIP

#### Inclusions:

- Hotel Transfers (if selected) 90 Min Burj Al Arab guided
- tour 🔮 Uma bar combos with tour
- (If option is selected)

#### Information:

- Minimum Pax: 2 Adult Age: above 11
- 🔮 Child Age: 4 to 11
- Infant Age: under 2 years

09.30 AM - 08.30 PM Operating Daily 🌋 Smart Casual (no shorts, jeans, flip flops or sneakers)

Explore the most luxurious hotel in the world with a 90-minute butler-guided tour will take guests on an exclusive journey of discovery, to hear the untold stories of Dubai's world-famous hotel and uncover what makes the international icon of the UAE a landmark of architectural innovation. The tour includes a visit to the famous hotel atrium and glamourous Royal Suite

as well as a curated Experience Suite with digital interactives allowing guests to relive history with original architectural designs showcasing where it all started. Starting off at the wave-shaped Jumeirah Beach Hotel, guests will be driven by buggy to a photo op vantage point midway over the bridge that connects the hotel to the mainland.

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# **PREMIUM AND LUXURY TRAVEL EXPERIENCE**



board from our well-maintained luxurious fleet to its quality yacht crew & professional guest relations staff. We offer you a fully decked for one-hour escapade up to full day cruise at your convenience. Tour around Dubai's top beaches in the Arabian Gulf, past the man-made island of Palm Jumeirah, World Island, and attractions like Burj Al Arab as well as Atlantis, The Palm. Feel the bliss in the serene and gleaming waters of the Arabian Gulf.

Relax in the salty winds of the sea and unwind yourself to rejuvenate. You will experience the most calming and pleasant moments in the azure water. Our luxurious vessel will give you the comfort and class to enjoy the vast gulf.



#### Inclusions:

- Hotel Transfers (if selected)
- Professional crews and guest relation staffs
- 🥝 Optional cruise in Marina Lagoon, Jumeirah Beach. The Palm and The World Island.

- Minimum Pax: 4
- Adult Age: above 10
- Child Age: 3 to 09
- Infant Age: under 2 years & below 1.3 meters height
- 06.00 AM 11.00 PM (private tour) Operating Daily Casual / Comfortable

# **PREMIUM AND LUXURY TRAVEL EXPERIENCE**

# HELICOPTER TOUR

Best for Families | Couples | Groups | Corporate | VIP

Taking a helicopter tour of the city of Dubai is a privilege that few get to enjoy. Our selection of thoughtfully designed aerial tours are created to ensure an unforgettable experience for all who visit to Dubai. You can choose from various tour options on sharing or private basis. Our helicopter tours make excellent gifts or surprises, for birthdays, proposals, anniversaries or simply to say thank you.

#### Inclusions:

- Hotel Transfers (if selected)
- Optional 12-minutes ride Sheikh Rashid Palace, Burj Khalifa, Downtown Dubai, Dubai historic creek and port Rashid, Jabeel Palace, Corniche.
- Optional 17-minutes ride Burj Al Arab, The World Islands, The Palm Jumeirah, Atlantis hotel, Dubai Canal, Burj Khalifa, The Jumeirah Coastline, Port Rashid, and UAE Biggest Flag.
- Optional 22-minutes ride Atlantis Hotel, Burj Al Arab hotel, Burj Khalifa, Downtown Dubai, Dubai historic creek and port Rashid, Dubai Marina, Madinat Jumeirah, The Palm Island, The Palm Jumeirah, The World<sup>™</sup> Islands.
- Optional 30-minutes ride Burj Al Arab, The World Islands, The Palm Jumeirah, Atlantis Hotel, Burj Khalifa, Dubai Marina, Blue Water Island, Ain Dubai, Jumeirah Lakes, The Dubai Canal, Dubai Creek, The Wind Towers in Bur Dubai, and The Jumeirah Coastline.
- The 40-minutes ride Ras al Khor Wildlife Sanctuary, Meydan race course, Burj Khalifa, JW Marriott Hotel, Emirates Towers 2, Dubai Mall, Burj Al Arab, Palm Jumeirah and the Atlantis Hotel.
- Experienced Professional Pilot and Crew.
- 🥝 High-quality luxury fleet, available safety equipment and tools.

#### Information:

- 🥝 Minimum Pax: 2 🛛 🥥 Child Age: 3 to 09
- Adult Age: above 10 Infant Age: under 2 years \_\_\_\_\_ Operating Daily
- 09.30 AM 08.30 PM **\*** Smart Casual (no shorts, *ipans, flip flops or sneakers*)

# **ABU DHABI CITY TOUR**

### Best for Kids | Students | Families | Couples | Groups

Abu Dhabi is a cosmopolitan city with urban architecture, lush green gardens, and fountains. The city boasts of some remarkable landscape and public parks. Enjoy an electrifying experience of the Abu Dhabi tour through the guide of our experts who will indulge you in a splendid engrossment where you will envision the capital of UAE including the Abu Dhabi desert, embryonic skyline, sandy shores, and other gorgeous milestones. (If option is selected includes entry to Ferrari World Abu Dhabi).





### SIGHTSEEING EXPERIENCE

#### Inclusions:

- Hotel Transfers (if selected)
- 🧭 Ferrari World (Stopover)
- Date market (Stopover)
- Orive through Corniche
- Lunch as per guests choice (With Additional Charge only)
- Semirates Palace Hotel (Photo stop)
- Sheikh Zayed Mosque
- Life jacket and in-house amenities, sound system and kitchenette facility.
- Refreshments (Water and Soft Drinks)

#### Information:

- Minimum Pax: 4
- Adult Age: above 10
- Child Age: 3 to 09

Infant Age: under 2 years & below 1.3 meters height

#### 🕓 08.30 AM - 09.00 PM

- Operating from Saturday to Thursday
- 👕 Casual / Comfortable



Enjoy seeing two different sides of Dubai, the historical one and the modern one covering the most important places in the city of Dubai. Beginning with the Dubai Museum, located in the Al Fahidi Fort (built in the 18th century), you'll get to experience Dubai before it discovered oil and became the power city it is today. This is followed by a drive along the Dubai Creek, which is a historical area and still holds remnants of

the past. On the modern side, you'll see the emirate's futuristic skyscrapers and aweinspiring architectures! We'll drive you past Sheik Zayed Road, allowing you to catch a glimpse of Dubai's modern icons like Mall of the Emirates, Burj Khalifa, Dubai Mall and Burj Al Arab along the way. You'll also pass through the one-of-its-kind Palm Islands, Jumeirah Beach, and enjoy photo stops at Atlantis Palm Hotel.

#### Inclusions:

- Hotel Transfers
- Sumeirah Beach (Short Stop)
- Atlantis Hotel (Photo stop)
- Dubai museum (Drive through)
- Jumeirah Mosque (Drive Through)
- Mall of Emirates (Drive Through)
- Dubai Mall (Drive Through)

#### Information:

- Minimum Pax: 1
- Adult Age: above 8
- Child Age: 3 to 8
- Infant Age: under 3 years
- 🕒 09.00 AM 01.00 PM
- Operating Daily
- Casual / Comfortable
- 🚘 Pick-up: 09.00 AM Drop-off: 01.00 PM

# THE VIEW AT **THE PALM JUMEIRAH**

Best for Kids | Students | Families | Couples | Groups

The View is the observation deck on the 52nd floor of the Palm Tower, next to Nakheel Mall. The entrance to the building is on the roof of the mall, from where you take the elevator to the observation deck that in 240 meters above the palm island. Before you take the 3 minutes journey up to the deck, you can visit the interactive museum and gallery that will tell you the story about the creation of the Palm Jumeirah, the biggest manmade island in the world shaped in the form of a palm tree. Once you reach the deck, you get to see a 360-degree observation view of the Palm Jumeirah, the Dubai skyline and the Arabian Gulf. Chill-out and admire the magical glows of the city lights at night with our signature welcome drink "Astro" & Mini Milkshake, Cookie, or Cupcake for the kids.



SIGHTSEEING EXPERIENCE

#### Inclusions:

- Hotel Transfers (if selected)
- Admission to The View at The Palm Jumeirah Dubai at Palm Tower
- Entry via Nakheel Mall
- Access to Level 52 + VIP Lounge
- Access to an interactive theatre that introduces to the enlightening history of the island
- Srand 360-degree display of the iconic Palm Jumeirah. Arabian Gulf and bevond
- Striking elevator ride complete with floor-to-ceiling digital experience

- Minimum Pax: 2
- Adult Age: above 11
- Child Age: 3 to 11
- Infant Age: under 2 years & below 1.3 meters height
- 🕓 05.00 AM 10.00 PM
- Operating Daily
- T Casual / Comfortable

# AT THE TOP **BURJ KHALIFA** Best for Families | Couples | Students |

Groups | Corporate | VIP

At the Top is an outdoor observation deck on the Burj Khalifa. Get ready to enjoy exclusive access to the redefined, highest outdoor observatory in the world, Dubai's Burj Khalifa, the tallest of all the buildings in the world, stands tall and proud amongst the other skyscrapers of the city. One of the major landmarks of the city, the interiors of the Buri is as majestic as the steely exterior. Take a look at the marvellous building from the inside by joining the Dubai Burj Khalifa Tour. Learn about the history of Dubai as well as the story of the construction of the building. Once you have gathered information about this tall structure. you are taken to the 125th observatory deck (At the Top) on the fastest elevator. Here you get a chance to have a 360-degree panoramic view of the entire city of Dubai.

#### Inclusions:

- Hotel Transfer (If transfer is selected)
- 🥝 Access to 124th and 125th floor
- Entry ticket and 30-45 minutes tour of the observatory deck

#### Information:

- Minimum Pax: 1
- Adult Age: above 12
- Child Age: 4 to 12
- 🥏 Infant Age: under 4 years
- 🕓 10.00 AM 03.30 PM 07.00 PM - 09.00 PM (Weekdays) 07.00 PM - 11.00 PM (Weekends)
- Operating Daily
- The second secon



# **BURJ KHALIFA** SKY Best for Families | Couples | Students | Groups | Corporate | VIP

Dubai.



SIGHTSEEING EXPERIENCE

Experience the breathtaking views from the world's highest observation deck, Burj Khalifa Sky. Book your tickets online and get escorted to the SKY lounge for complimentary refreshments. During the tour, learn about the history of Dubai as well as the story of the construction of the building. Once you have gathered information about this tall structure, you are taken to the 148th observatory deck (Sky) on the fastest elevator. Here you get a chance to have a 360-degree panoramic view of the entire city of

#### Inclusions:

Hotel Transfers (If transfers selected) Entrance ticket to 148th Floor, 125th and 124th Floor Observation deck Refreshments (If option selected) Interactive screen providing an excellent view of different corners of emirates 🥏 Visit 125th floor - at your own pace

Minimum Pax: 1 Adult Age: above 12 Child Age: 4 to 12 Infant Age: under 4 years

12.00 PM - 09.00 PM 🛎 Operating Daily 👕 Casual / Comfortable

# DOLPHINARIUM SHOW

Best for Kids | Students | Families

Watch in wonder with dolphins & seals performances in UAE's Only Dolphin Show. It is located in the creek side park at Bur Dubai near the Children's City. Book tickets and save your spot. Comprised of stateof-the-art light and sound technology, this dolphinarium is set up in a 5000 square meters area. The 45 minutes long dolphin





and seal shows are held in an 180-degree amphitheatre. The impressive performances of the dolphins and seals would be equally enjoyed by kids and adults. You also get a chance to interact with these intelligent animals directly as well as gain some knowledge about marine life from our experts and trainers.

#### Inclusions:

- 🥝 Hotel Transfers (if selected)
- 🥝 Entrance ticket to Dolphin Live Show
- Access to up-to-date marine mammal facility
- Perfect for people of all age groups

#### Information:

- Minimum Pax: 1
- Adult Age: above 11
- Child Age: 2 to 11
- Infant Age: under 2 years
- 06.00 AM 11.00 PM (private tour)
- Operating Daily
- 👕 Casual / Comfortable

# **DUBAI FRAME**

### Best for Kids | Students | Families | **Couples | Groups**

Dubai Frame is one of the most popular attractions in Dubai and in the UAE. Consisting of two vertical towers of 150 meters height connected by a 100-squaremeter bridge, the Dubai Frame is a highlight of the Dubai skyline where you can experience the views of Old and New Dubai. The Dubai Frame has a museum and gallery where you can see the growth of Dubai from a simple fishing village to the ultra-modern city it is today with the use of photos and advanced technology. Afterwhile, you can photostop at the bridge and sip a delicious cup of coffee overlooking the city.



### SIGHTSEEING EXPERIENCE

#### Inclusions:

- Hotel Transfers (if selected)
- Dubai Frame Entrance Tickets
- Step back in time at Dubai Past Gallery
- Enjoy 360 degree views of Old and New Dubai from 150-meter high Sky Deck
- 🔮 Walk over the breathtaking Glass Bridge
- 🤣 Glance into Dubai's imposing future with Virtual Metropolis experience

- Minimum Pax: 1
- Adult Age: above 12
- 🥝 Child Age: 3 to 12
- 🥝 Infant Age: under 3 years
- 09.00 AM 09.00 PM
- Operating Daily
- 👕 Casual / Comfortable

# DHOW CRUISE **DINNER CREEK**

THE RANGE OF THE TOWN

with America Pro-

Best for Families | Couples | Groups | Corporate | VIP

Cruising down Dubai creek is a novel experience, one which you cannot miss when in Dubai. Enjoy the city's glittering skyline and waterfront sights of historic sites of Dubai, with a Buffet Dinner including Arabic specialties and unlimited soft drinks.

ADDRESS AND ADDR

#### Inclusions:

- 🥏 Enjoy a 120-minute cruising near Bur Dubai and Deira creek area.
- 🥝 Welcome drinks, coffee, tea and water
- Washroom facilities are separate for both men and women

#### Information:

- Minimum Pax: 1
- Adult Age: above 8
- Child Age: 3 to 8
- Infant Age: under 3 years

- International buffet dinner with BBO items (Standard Menu)
- Tanura dance and other entertainment activities
- 🥝 Open air upper deck and fully air-conditioned lower deck
- 08.30 PM 10.30 PM
- Operating Daily
- 🁕 Smart Casual (no shorts, jeans, flip flops, or sneakers)
- 🚘 Pick-up: 07.00 PM to 07.30 PM Drop-off: 10.30 PM



# **DHOW CRUISE DINNER MARINA**

### Best for Families | Couples | Groups | Corporate | VIP

Enjoy our 2-hour classy cruise experience. This traditional dhow will offer you the best views of modern Dubai from the most unexpected angles. Witness the glorious architecture of Dubai that the

#### Inclusions:

- 🥝 90 minutes of cruising in Dubai Marina. Yacht Club and Marina Towers
- International Standard buffet dinner with vegetarian and non-vegetarian dishes
- Access to the open-air upper deck and fully air-conditioned lower deck
- Welcome drinks, water, tea and coffee available
- Live performance of Tanura Dance by professional artist
- Soothing music in the background
- 🧭 Toilet facilities for both men and women
- 🥝 Hotel Transfer Pick up and drop off

# SIGHTSEEING EXPERIENCE





world acknowledges while you feast on the international cuisines. An elegant and sophisticated setting will elevate your cruising experience and leave you with lovely memories to cherish for a lifetime.

- Minimum Pax: 1
- Adult Age: above 8
- Child Age: 3 to 8
- Infant Age: under 3 years
- 08.30 PM 10.30 PM
- 🖉 Operating Daily
- 👕 Smart Casual (no shorts, jeans, flip flops, or sneakers) 🚘 Pick-up: 07.00-07.30 PM
- Drop-off: 10.30 PM

# SIGHTSEEING EXPERIENCE

# LA PERLE SHOW

Best for Families | Couples | Groups | Corporate | VIP







La Perle is the region's first permanent show and is influenced by Dubai's rich culture, located in the heart of Dubai at Al Habtoor City. Features a breathtaking fusion of immersive artistic performances, imagery, and technology. It features a cast of 65 artists, each bringing their own unique set of skills to the performance, ranging from acting, acrobats, aquatic and aerial stunts. These often gravity-defying performers will mesmerise as they dive into an on-stage pool or fly through the air, creating a visually captivating experience both below and above stage level.

#### Inclusions:

- 🤣 La Perle Dragone Ticket access either Bronze, Silver, Gold, Platinum and VIP.
- 🤣 Hotel transfers (If transfers selected)
- Senioy the 90-minute show which deftly blends the aerial acrobats' unequaled performance with cutting-edge special effects

#### Information:

- 🥏 Minimum Pax: 1
- 🥏 Adult Age: above 9
- Child Age: 2 to 9
- Infant Age: under 2 years not allowed
- 06.00 PM 10.30 PM
- Operating from Tuesday to Saturday (Closed on Sunday and Monday)
- 👕 Smart Casual (no shorts, jeans, flip flops or sneakers)



The Green Planet is Dubai's very own tropical rainforest. With more than 3,000 species of plants, animals, vines, reptiles, fish, insects & birds, this green oasis is a sanctuary of exotic flora and fauna. Enjoy another world within a glass dome.

#### Inclusions:

- 🥝 Hotel Transfers (If transfers selected)
- 🔮 Upon entry, you will be immersed in the rain-forest experience with animals walking around you and birds flying over you
- 🥝 A unique experience in a Tropical Rainforest with over 3000 plants and animals in the heart of Dubai
- 🥝 Includes full access to the Creatures of the Night, Flooded Rainforest, The Forest Floor, The Mid-story and The Canopy
- 🥝 Professionally trained and friendly staff will guide you through this experience and will happily answer all your questions on the living habitats of these exotic animals.

#### Information:

- Minimum Pax: 1 Adult Age: above 10
- Operating Daily
- 🏋 Casual / Comfortable
- 🥏 Infant Age: under 3 years

- Child Age: 3 to 10

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## FAMILY EXPERIENCE

The enclosed ecosystem, located at CITY WALK, offers visitors an immersive expedition into the tropics. The unique venue has 4 levels of interaction for visitor with fascinating animal and plant species to explore.

🕓 10.00 AM - 06.00 PM

# DUBAI AQUARIUM AND UNDERWATER ZOO

### Best for Kids | Families | Couples | Students

One of its kind and center-piece of Dubai Mall, Dubai Aquarium is home to more than 30,000 aquatic animals including the star of the aquarium - 40-year-old giant crocodile weighing 750 kg along with pelagic fish, piranha, penguin, lizards, snakes, rays, and sharks. It is amazing to see the aquatic life in the 10 million liter water tank which is also the largest suspended aquarium in the world. You also get access to the largerthan-life underwater zoo. Walk through a tunnel and snorkelling cage as additional experiences. So come with your family and experience the wonders of Dubai Aquarium.

#### Inclusions:

- Please arrive 15 minutes before the scheduled time.
- Hotel Transfers (If transfers selected)
- The timings for sharing may vary, depending on traffic conditions and your location.
- Pregnant ladies or Children below 2 years are not allowed in Glass Boat.
- Children must always be accompanied by an adult or a Guardian during the activity.
- Accessible for Wheelchair and stroller (Excluding Ray Encounter, Penguin Encounter)

#### Optional Dubai Aquarium and Underwater Zoo - Explorer:

- Aquarium Tunnel Experience
- Underwater Zoo
- Glass Bottom Boat Tour

### Optional Dubai Mall Aquarium and

- Underwater Zoo-Basic:
- 🥺 Aquarium Tunnel
- Underwater Zoo

# Optional Dubai Mall Aquarium and Penguin Cove:

- Aquarium Tunnel
- Underwater Zoo
- Guided Behind the Scenes tour
- 🥝 Penguin Cove

#### **Operating Hours-**

- Sunday to Wednesday 10:00 AM to 10:00 PM
- 🧭 Thursday to Saturday 10:00 AM To 12:00 AM

#### Optional Dubai Aquarium and Underwater Zoo - VIP Line Buster:

- 🧭 Aquarium Tunnel
- Underwater Zoo
- Discovery Channel Shark Week Exhibit
- Back of House Tour
- Underwater Observatory
- Slass Bottom Boat Tour
- Fish feeding
- ✓ VR Zoo 360

#### Information:

- 🥑 Minimum Pax: 1
- 🥝 Adult Age: above 15
- Child Age: above 2 to 15 Infant Age: under 2 years
- See operating hours
- Operating Daily
- 🏋 Casual/Comfortable

# **GARDEN GLOW**

### Best for Families | Couples | Students | Groups

Dubai Garden Glow is a World of Imagination with a skillful blend of World's Unique Art and Theme creating an amazing concept. Featuring hundreds of art and light installations, sculptures, and a dinosaur park. Get enchanted by the diverse view of "Art by Day and Glow by night" with marvelous creations made by the best artists who have crafted fascinating trees, animals and a replica of Burj Khalifa from the basic recyclable items with unique installations that glitter at night. Adding to your fun the theme park also features live performances by international, regional artists and acrobats.

#### Inclusions:

- Hotel Transfers (If transfers selected)
- Experience Dinosaur Park which takes you back in the era of the land of dinosaurs
- Experience the sparkling 'Art by Day' and 'Glow by Night'
- Get an extraordinary amusement at Dubai Glow Garden

#### Information:

- 🥝 Minimum Pax: 1
- 🤣 Adult Age: above 3
- 🧐 Child Age: above 3
- 🥏 Infant Age: under 3 years
- 🕓 04.00 PM 11.00 PM
- 📕 Operating Daily
- 🁕 Casual / Comfortable

# FAMILY EXPERIENCE







# NATURE EXPERIENCE

# **MIRACLE GARDEN**

Best for Families | Couples | Students | Groups | Corporate

The Miracle Garden is an incredible botanical garden located in the district of Dubai land. Dubai, United Arab Emirates. Vibrant garden with floral creations such as a life-size airplane, topiary animals & a heart tunnel. This garden has a spanning feature of 72000 square meters and is admired by several unique structures and water features - all stupendously decked up with a vivid array of flowers and plants.



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#### Inclusions:

- Hotel Transfers (if selected)
- Entrance Ticket to Miracle Garden
- A Panoramic View of more than
- 45 Million flowers

#### Information:

- Minimum Pax: 1
- Adult Age: above 12
- Child Age: 2 to 12
- Infant Age: under 2 years
- 09.00 AM 09.00 PM (private tour)
- Operating Daily (not open during Summer)
- Casual / Comfortable



# **MUSANDAM KHASAB TOUR**

Best for Families | Couples | Groups | Corporate



Head to the northern border of Ras Al Khaimah and discover the hidden treasure of the Hajar Mountain coastal area in the Sultanate of Oman. Escape to a full-day sea cruise adventure complete with snorkelling, swimming, fishing, hot buffet lunch at dhow and a chance to meet the dolphins. Guests have options to overnight stay by the beach, wooden boat or yacht. Enjoy a cruise ride on the coastline of Musandam onboard the Omani Dhow Cruise in perfect Arabic hospitality.



### ADVENTURE EXPERIENCE

#### Inclusions:

- Hotel Transfer (Sharing/Private if selected)
- 🧭 Full Day Dhow cruise to Khor Sham
- Lunch & Unlimited Refreshments on board
- Soft Drinks, Tea, Coffee & Water
- Swimming, Snorkelling with Equipment
- Life Jackets & Towels
- Dolphin watching possibility

#### **Optional Tours:**

- Overnight Beach Camping
- Overnight Dhow Cruise
- Overnight Rubba (Yacht)

#### Information:

Minimum Pax: 2 Adult Age: above 10 Child Age: 4 to 9 Infant Age: under 2 years

06.00 AM - 08.00 PM 🖉 Operating Daily T Casual / Comfortable

# **MUSANDAM DIBBA TOUR**

### Best for Families | Couples | Groups | Corporate

Head to the border of Fujairah and discover the hidden treasure of the Hajar Mountain coastal area in the Sultanate of Oman. Escape to a full-day sea cruise adventure complete with snorkelling, banana boat, speed boat ride, swimming, fishing, and hot buffet lunch at dhow. Enjoy a traditional dhow cruise ride on the coastline of Musandam onboard the Omani Dhow Cruise in perfect Arabic hospitality. This full-day Dibba Dhow Cruise offers countryside fisherman villages, beautiful coastal beaches, water sport activities, and cave visits. Experience Dibba filled with many activities and unforgettable memories.



#### Inclusions:

- Hotel Transfer (Sharing/Private if selected)
- Sentry Permit to Visit Musandam for Dibba Trip
- 05 hours Dhow Cruise
- Dedicated Guest Relation in Each Dhow (English Speaking Escort)
- Soft Drinks (Assorted Choice of Carbonated Drinks)
- Mineral Water, Life Jackets, Swimming, Snorkeling Kits
- International Buffet Lunch, unlimited soft drinks, tea/coffee and fruits.
- Speed Boat Drive in Sea, Banana Boat Drive, Fishing (After Lunch)
- Lime Stone & Cave Visit (Subject to) Tide conditions).

#### Information:

- Minimum Pax: 2
- Adult Age: above 10
- Child Age: 4 to 09
- Infant Age: under 2 years
- 06.00 AM 06.00 PM
- Operating Daily
- 👕 Casual / Comfortable

# **EVENING DESERT SAFARI** WITH BBQ DINNER

Best for Families | Couples | Groups | Corporate



Don't miss the Arabian Desert Safari Tour! Enjoy your evening boasts with camel riding, henna painting, sandboarding, live entertainment, and desert dune bashing from only. If you want to experience life in Dubai or UAE before it became the city it is today, a desert safari trip is a must. Our desert safari trip includes spending a few hours' time in a Bedouin style tent, right in the middle of the desert.



### **ADVENTURE EXPERIENCE**

#### Inclusions:

- Hotel Transfers (If transfer is selected)
- Welcome drinks and snacks (Tea/ Coffee/ Arabic sweets)
- 🥝 Unlimited refreshments, soft drinks & water
- Dune bashing in fully air-conditioned 4x4 Vehicle
- Sand boarding, and photography opportunity with sunset and arabic dress
- Henna painting and Fire Show
- Hubbly Bubbly and Shisha smoking facility
- Belly dance and live entertainment shows
- 🥏 BBQ dinner (Vegetarian and Non-vegetarian options are available)

- Minimum Pax: 1
- Adult Age: above 8
- Child Age: 3 to 8
- Infant Age: under 3 years
- 07.00 PM 09:00 PM
- 🛎 Operating Daily
- 🌋 Casual / Comfortable
- 🚘 Pick-up: 02.30 PM 03.15 PM
- Drop-off: 09.00 PM 09.30 PM

### **ADVENTURE EXPERIENCE**

# **HOT AIR BALLOON**

### Best for Couples | Groups | Corporate | VIP

Enjoy a one-hour hot air balloon ride with a view of the city in a different light and a unique perspective too. The tour starts in the morning, giving you the opportunity to watch the sun going up the Hajjar Mountains and how it changes the look and the colour of the desert. While you float along with the warm breeze in the air, you would be able to see the magical desert of Dubai and the wildlife in the surroundings. Take a look at the camels, oryz, gazelles, etc. of the desert from high above. The entire ride is the perfect way of enjoying the beauty of Dubai in a leisurely way.

# LOUVRE ABU DHABI Best for Families | Couples | Students |

# Groups | Corporate

The Louvre Abu Dhabi is an art museum located on Saadiyat Island in Abu Dhabi. Experience the traditional Arabic architectural culture. Innovative museum surrounded by water, featuring ancient to modern art pieces, kayaking & a café. Louvre Museum is awe inspiring architecture that leaves you stunned and surprised. You can feel wow just looking at the pictures of the water canal running under, the grand space under the dome and the mystery of light all across the museum. To come in real to this beautifully constructed and widely famous museum, drop your details to our representatives.



#### Inclusions:

- 🥝 30 60 Minutes flight sun rise tour
- Pickup & drop from hotel in Dubai city only
- Welcome tea / coffee / soft drinks on arrival
- Breakfast after landing at Sky Dive Margham desert
- Flying certificate signed by the Pilot.

#### Information:

- Ø Minimum Pax: 1
- Adult Age: above 12
- Child Age: 5 to 12
- Infant Age: under 4 years
- 0445 AM 09:30 AM
- Operating Daily
- 👕 Casual / Comfortable
- 🚘 Pick-up: 0445 AM Drop-off: 09.30 AM

#### Inclusions:

- Hotel Transfers (if selected)
- Gain entry to the Arabian world's first Universal Museum
- Discover over 600 artworks arranged in
- 12 distinct sequences
- Admire permanent exhibits that date back to 3rd BC
- See classic masterpieces loaned from legendary French institutions like Louvre Museum
- Enjoy its unique architecture that creates an impressive rain of light effect

### **CULTURAL EXPERIENCE**

- Minimum Pax: 1
- Adult Age: above 18
- 🥏 Child Age: Under 18 years is free of cost

- 10:00 AM 06:00 PM Operational Days: Tuesday to Sunday (Closed on Monday)
- 👕 Smart Casual (no shorts, jeans, flip flops or sneakers)

# **CULTURAL EXPERIENCE**

# **QASR AL WATAN**

Best for Families | Couples | Students | Groups | Corporate | VIP

This presidential palace, known as the newest cultural landmark of the Emirate city of Abu Dhabi. Qasr Al Watan houses the offices of President, Vice President and Crown Prince of Abu Dhabi. A Palace brimming with knowledge, offering the Arab heritage and the governing principles that shaped the history of the UAE. Qasr Al Watan is the epitome of beauty, grace and marvelous architecture.



#### Inclusions:

Ban te all all BB st B

- Hotel Transfers (if selected)
- Discover the history of the United Arab Emirates and it's progress
- Complimentary access to Palace in Motion - 15 Mins Light Show (subject to availability)
- Visit the beautiful rooms of the palace including the library, the Great Hall, and the Barza (the royal banquet)
- Sector 2 Sec flank the palace

#### Information:

- Minimum Pax: 1
- Adult Age: above 17
- Child Age: 4 to 17
- Infant Age: under 4 years

#### 🕒 11.00 AM - 07.00 PM

- Operating from Tuesday to Sunday (closed on Monday)
- 👕 Conservative (shoulders and knees are covered)

# WILD WADI

Wild Wadi Water Park is one of the largest water parks in Dubai. Located next to Hotel Burj Al Arab, this water park has way too many awards for being one of the best in the world. The park has been designed in the theme of Arabian folklore of Juha and Sindbad, making it an interesting water park. Wild Wadi has massive 25 rides and roller coasters that would give you the needed adrenaline boost to let go of your tensions. If you are a lover of adventure, there are several rides that you would enjoy. Some of these include Jumeirah Sceirah, Ring Rides, Master Blaster, Breakers Bay, Wipeout, Riptide, etc. You do not need to wait in a long queue to book your ticket; we would do this for you.



# THEME PARK AND ACTIVITIES

### Best for Kids | Students | Families | Couples | Groups

#### Inclusions:

- Hotel Transfers (if selected)
- Admission ticket to Wild Wadi Water Park
- Access to all the rides and roller coasters within the park
- Thrilling rides for young and old alike
- Food and beverages are available in the water park site (additional)

- Minimum Pax: 1
- Adult Age: above 10
- Child Age: 3 to 9
- Infant Age: under 2 years and below 1.3 meters height
- 10.00 AM 07.00 PM
- 🕮 Operating Daily
- 👕 Casual / Comfortable



# IMG WORLDS OF ADVENTURE

Best for Kids | Families | Couples | Groups

IMG Worlds of Adventure is the world's biggest indoor theme park, featuring over 1.5 million square feet of thrilling attractions and activities. It's the region's first mega-themed attraction ideally perfect for families and groups traveling to Dubai. With four diverse zones - all packed with an extensive array of rides, shopping outlets, and dining options, the facility has been designed to fulfill the leisure needs of patrons of every age group and skill.

IMG Park has immersive rides based on popular comic animation brands: Cartoon Network and Marvel Entertainment. As well, IMG tickets cover access to Lost Valley, where guests can drop in for an adrenaline-pumping session of dinosaur adventure. The park is also inclusive of Novo Cinemas, a multiplex cinema screening the latest blockbuster movies. Backed by avant-garde technology and replete with an advanced IMAX screen as well as two VIP theaters, it has a separate entrance.







# **SKI DUBAI**

Best for Kids | Students | Families

Take a break from the heat of Dubai and head to the ski park in the Mall of Emirates. We can arrange the tickets for the direct entry to the park without a long queue. Ski Park has been created inside a mall. Spread across an area of 22,500 square feet, the park includes an awesome snow park, five slopes of different heights and sizes, and a really huge skiing area. You can try your hand



#### Inclusions:

- Hotel Transfers (if selected)
- Entry ticket on chosen access either Snow Classic or Snow Plus
- Ski/Snowboard equipment, Jackets, trousers, disposable socks, snow boots, helmets will be provided at the venue for safety measures.

#### Inclusions:

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- Hotel Transfers (if selected)
- IMG World Admission Tickets (As per the selection)
- Experience the boasting 70 animatronic
   diagonus and your forourity portage
- dinosaurs and your favourite cartoon characters
- Live entertainment show
- Thrilling rides and roller coasters

#### Information: Minimum Pax: 2

- 🤣 Adult Age: above 6
- 🥝 Child Age: 3 to 6
- Infant Age: under 2 years and below 1.5 meters height
- 11.00 AM 09.00 PM
- 🛎 Operating Daily
- 🁕 Casual / Comfortable



# **THEME PARK AND ACTIVITIES**



at skiing, tobogganing and snowboarding and a lot of other adventures here. Clothes and accessories are available inside the cold atmosphere of the Ski Park. Right from the winter jacket to helmets and boots, everything would be provided just outside the park. They also provide you with skiing and snowboarding activities.



Information:
✓ Minimum Pax: 1
✓ Adult Age: above 10
✓ Child Age: 3 to 9
✓ Infant Age: under 2 years not allowed
✓ 10.00 AM - 11.00 PM
✓ Operating Daily
T Casual / Comfortable

# THE LOST CHAMBERS **AQUARIUM**

Best for Kids | Students | Families | Couples | Groups

Explore the intriguing Atlantis Lost Chamber Aquarium which houses around 65,000 aquatic animals, including 12 types of sharks and rays. But this is not the highlight of the place; rather the specialty of the place is the ruins that were uncovered during the

#### Inclusions:

- Hotel Transfers (if selected)
- Sentrance Ticket to The Lost Chamber
- Free entrance for child below 3 years or below 1.2m height

#### construction of the resort. This is surely a mystical journey that you would remember fondly. Get ready for this interesting, adventurous, and intriguing journey! Not to miss high-end dining, restaurants, and shopping stores.

10.00 AM - 09.00 PM

👕 Casual / Comfortable

Operating Daily

#### Information:

- Minimum Pax: 2
- Adult Age: above 7
- Child Age: 3 to 7
- 🔮 Infant Age: under 2 years and below 1.2 meters height



# ATLANTIS AQUAVENTURE WATERPARK

Best for Kids | Families | Couples | Groups



Situated in the heart of Atlantis the Palm, Aquaventure Water Park is an award-winning waterpark that offers endless water rides and slides. Atlantis Water Park gives you the opportunity to spend your entire day at this awesome water park. You get to access all the slides and rides of the water park and at the same time explore the aquarium as well as feed the sharks. It is also the only water park with direct access to the beach. Atlantis Aquaventure Water Park is popular to both adults and kids that offers numerous activities with an array of rides, roller coasters, water slides, wave pools, a lazy river, and access to private beach relaxations. Not to miss high-end dining, restaurants, and shopping stores.

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# THEME PARK AND ACTIVITIES

#### Inclusions:

- Hotel Transfers (if selected)
- 🧭 Atlantis Aquaventure Water Park Day Pass
- Enjoy unlimited access to Aquaventure Water Park
- Get unlimited access to Adventure Beach
- Access to exclusive Kid's Club

#### Information:

- Minimum Pax: 2
- Adult Age: above 9
- Child Age: 3 to 9
- Infant Age: under 2 years and below 1.3 meters height

10.00 AM - 05.30 PM 🖉 Operating Daily 👕 Casual / Comfortable

# **FERRARI WORLD ABU DHABI**

Best for Kids | Families | Couples | Groups

Experience a wide variety of rides and attractions suitable for every age member of the family at Ferrari World, the largest space frame structure ever built (with area enough to fit 7 football fields). Take the day to explore the thrilling rides like Formula

Rossa, The Racing Legends, Bell'Italia, Fiorana GT Challenge, Junior GT, Speed of Magic, Scuderia Challenge, Paddock, etc. Amongst these rides, the Formula Rossa is the most popular one. Running at the speed of 240 km/hour, it is the fastest of the lot.

#### Inclusions:

Hotel Transfers (if selected)

#### Information:

- Minimum Pax: 1
- Adult Age: above 10
- Child Age: 3 to 10
- Infant Age: under 3 years and below 1.3 meters height

- General Admission ticket to Ferrari World Abu Dhabi
- All roller coaster rides
- 12.00 PM 08.00 PM
- Operating from Tuesday to Saturday
- T Casual / Comfortable

# WARNER BROS ABU DHABI

### Best for Kids | Families | Couples | Groups

The Warner Bros World in Abu Dhabi promises unlimited fun with rides, zones, entertainment and themes based on Warner Bros characters and movies. It is filled with prehistoric times in Bedrock with the Flintstones or join Wile E. Coyote and Road Runner in Dynamite Gulch to meet the other Looney Tunes! Chase down Tom and Jerry in the Cartoon Junction or prepare to save the world in the ultimate fashion with the legendary superheroes of the DC Universe in Metropolis and Gotham. Make it an unforgettable day with the whole family, exploring these colorful animated worlds and having a great time in the state-of-theart theme park attractions all around the park.

# THEME PARK AND ACTIVITIES



#### Inclusions:

- Hotel Transfers (if selected)
- General Admission ticket to Warner
- Bros World Abu Dhabi
- Unlimited in-house rides

- Minimum Pax: 1
- Adult Age: above 10
- Child Age: 3 to 10
- Infant Age: under 3 years and below 1.3 meters height
- 10.00 AM 08.00 PM Operating Daily 👕 Casual / Comfortable

# **YAS WATERWORLD ABU DHABI**

### Best for Kids | Families | Couples | Groups

World's best waterpark with a true Emirati heart located on Yas Island in Abu Dhabi. Enjoy more than 40 rip-roaring rides, slithering slides, and amazing experiences at different thrill levels catering for the whole family. The most popular water ride in this 15-hectare land is the hydromagnetic water slide, which is also the largest in the world. The other rides in this water park include Rush Rider, Marah Fortress, Dawwama, and so much more. It's a great adventure for any age.

#### Inclusions:

Hotel Transfers (if selected)

Yas Water World Ticket

#### Information:

- Minimum Pax: 1
- Adult Age: above 10
- Child Age: 3 to 10
- Infant Age: under 3 years and below 1.3 meters height
- 10.00 AM 06.00 PM (private tour)
- Operating Wednesday to Sunday
- 👕 Casual / Comfortable



Best for Families | Couples | Students | Groups



It's the start of the festive season and if there's any best time to visit the amazing Global Village. It is known as the world's largest tourism, leisure and entertainment project located at Dubai land. We bring you the best of Global Village - region's cultural, entertainment and tourism project with unlimited fun, excitement and adventure. From children rides, family rides to thrilling rides; Global Village is extra great on the entertainment quotient.

The Global Village brings together the best of cultural offerings through 32 giant stalls and pavilions representing more than 75 countries with different cultures. The food, the souvenirs, shopping, rides, and excitement all makes it a cosmopolitan and



# THEME PARK AND ACTIVITIES

diverse experience for all our guests. Our exclusively designed Global Village tours ensure that our guests start having fun from the word go.

> Inclusions: Hotel Transfers (If transfers selected) Admission to Global Village Experience the Cultural Entertainment

Information: Minimum Pax: 1 Adult Age: above 12 Child Age: 3 to 12 🥝 Infant Age: under 3 year

🕓 04.00 PM - 12.00 AM Operating Daily T Casual / Comfortable

# **DUBAI PARKS AND** RESORTS

Best for Kids | Students | Families | Couples | Groups

We offer varied Dubai Parks & Resorts' passes to make your guests' holidays in Dubai flawlessly fun-filled and adventurous. Select your theme park and get Single Day Passes or Multi Day Pass, each of them offering a variety of flexible options.

Credited to be the first Integrated Resort in the region, Dubai Parks and Garden has three theme parks, one water park, and a Polynesian themed family resort, among other attractions, in its colossal 16 million square feet site. Riverland, with a host of leisure, dining and retail choices, serves as the gateway to this resort. With four themed areas including Boardwalk, French Village, the Peninsula and India Gate, it lets visitors step back in time and also revel in several festivals as well as concerts.



Motiongate Dubai is one of the three theme parks that make up the key attractions of this resort. Filled with most advanced rides. special kids' rides, and motion simulators - all inspired by Hollywood movies, this theme park will take your love for cinemas, adventure, and fantasies to a whole new level. Studio Central, Smurfs Village, DreamWorks, Sony Pictures, and Lionsgate are its main sections.

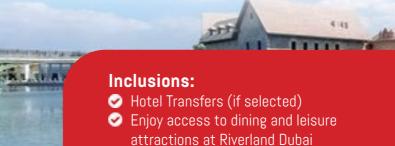


Bollywood movie lovers and those who are fascinated about Indian culture and traditions will enjoy exploring the resort's theme park, namely, Bollywood Parks Dubai. What makes this park unique is its perfect blend of rides and attractions



based on popular Bollywood classics / characters, enriched with an incredible dose of adventure, fun, romance and music. One of its major attractions is Rajmahal - an 850-seater Broadway Style Theater, showcasing daily Bollywood shows in association with Wizcraft International Entertainment.

Another of the theme parks is Legoland Dubai which offers 40 plus Lego themed rides and shows exclusively for families visiting with kids aged between 2 and 12. Attractions include Lego City, Lego City Airport, Miniland, Police Headquarters,



Get access to the best theme parks and water park in UAE - MOTIONGATE Dubai, BOLLYWOOD PARKS Dubai, LEGOLAND Dubai and LEGOLAND Water Park - and their thrilling family rides, rollercoasters along with interactive play zones

# THEME PARK AND ACTIVITIES

Driving School, and Boating School. Adjacent to the park is Legoland Water Park with over 20 unique water slides.





Precisely, Dubai Parks and Resorts is an exciting entertainment attraction promising something to cater to every preference all day long.

> Information: Minimum Pax: 2 Adult Age: above 10 Child Age: 3 to 10 🧭 Infant Age: under 3 years

🕓 11.00 AM - 10.00 PM 🖉 Operating Daily Casual / Comfortable

- booking request must be C Any communicated 48 hours in advance.
- 📀 Any excursion booking must contain following details:
  - 🥝 Tour Date, Tour Name, Full Guest name, Hotel Name, Room Number, Mode of Payment, Voucher Number
- 📀 Child rates may vary according to age limit and height restrictions.
- 🥝 Children under 3 years old are free of charge.
- 🥑 Tourists are recommended to always have their personal insurance applied.
- Passengers are reminded that photography of military and some government installations is prohibited. Respect local customs. Always take permission before taking pictures of Arabs. Do not photograph Arab Ladies.
- 🥝 Passengers afflicted with problems related to the heart, neck or back, or any other ailment, serious medical condition, as well as infants and pregnant women are not allowed on the Desert safari or any extreme activities.

- 📀 Masks are mandatory at all attractions.
- Tourists must adhere to the following social distancing rules implemented in some tourist sites and attractions.
- O2 meters social distancing measures will be displayed on all clearly visible areas within the facility.
- 📀 Thermal Screening & Temperature checks will be carried out at the entrances of attractions.
- 🥏 Individuals with medical conditions. chronic diseases and respiratory illnesses shall be refrained from entering the site.
- SMOKING and DRINKING is prohibited in all Vehicles and in some site premises.
- All payment must be made upfront prior to confirmation of tours and activities.
- 📀 Please wait in the hotel lobby at the given time.
- 📀 Driver will not wait for pick up beyond 15 minutes from the allocated time. Cancellation or refund is not allowed thereafter.

- The return and drop off time depends on the traffic within the city.
- 📀 Tours and activities may be cancelled due to poor weather conditions.
- Schedules are likely to change due to the Holy Month of Ramadan and during the Summer Season.
- All vehicles, yachts, dhows, or any other adventure equipment are insured by the respective service providers. Dealcation recommends checking the insurance before usage.
- 📀 Dealcation acts as a sales agent for services, it is not liable to entertain any claim in case of injury during the tours.
- 📀 Dealcation reserves the right to alter or cancel any part of the program due to climatic conditions, government regulations, public holidays etc. without prior notice.
- Any unused Services or Tour is nonrefundable.

## **TERMS AND CONDITIONS**

#### **Cancellation Policy:**

- Cancellation more than 14 calendar days : No cancellation fee
- Cancellation between 14 and 12 calendar days : 50% cancellation fee
- 🧭 Cancellation within 12 calendar days : 100% cancellation fee (no refund)
- Cancellation the day of the services or after: 100% cancellation fee (no refund)
- NO REFUND Any tour cancelled due to weather conditions are nonrefundable.
- NO REFUND Entry tickets to attractions
- Surcharge applicable during Exhibitions/Event period.
- All Excursions & Tickets are subject to availability at the time of booking.
- Above rates are subject to change without any prior notice.
- DEALCATION TERMS & CONDITION ΑΡΡΙ Υ
- "All bookings from the above activities" and circular notice on 01st January 2018 will be subject to 05% VAT as per UAE law"

## **OUR FLEETS AND GUIDES**

Lexus ES 350



BMW 730 Li



Mercedes Vito



35 Seater Luxury Coach



Toyota Previa



Mercedes S 450



Mercedes Sprinter



50 Seater Luxury Coach



### **OUR EXPERTISE**

- Logistic Coordinators and Multilingual Guides (English, Arabic, German, and Spanish)
- ✓ VIP Assistance, Airport Meet and Greet Services
- Refreshments & Snacks

- Chauffeur Driven Service Half Day Tour Transfer Self Full Day Tour Transfer
  - Rent a Car Service Point-to-Point Transfer Service Road Shows and Event Transportation
- Airport Transfer Service



**Operations Support** support@mydealcation.com

### Website www.mydealcation.com/travel

### Address

Office 428, City Bay Business Centre Building, Deira, Dubai, UAE



### **OUR SOCIAL / CONTACT US**













### **OUR SERVICES:**

Worldwide Hotel Reservation Airline Ticketing | Visa Services Insurance | Transfers & Excursions Meet & Assist Services | Holiday Programs Cruises | Meetings, Events & Leisure Groups